

Post-Market Surveillance for Medical Device and Combination Products:

*If a device is FDA cleared or approved, can we
assume it's safe and effective?*

Presented by:

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and

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Cornell University Graduate Dept. of Biomedical Engineering

GreenLight.Guru Webinar (October 30, 2019)

<http://blog.greenlight.guru/topic/mike-drues>

For questions or more information, call
(508) 887 – 9486 or e-mail mdrues@vascularsci.com

Product Post-Market Surveillance for Medical Device and Combination Products:

Can we assume if a device is FDA cleared or approved, that it's safe and effective?

presented by: **Michael Drues, Ph.D.**

When a medical device or combination product is clearance or approval by FDA, can we assume it's safe and effective? In a word... NO! Only 3-5% of adverse events are reported to manufactures or FDA. Spun in reverse... *95-97% of adverse events are never reported!* If problems are not reported, can we conclude our devices are working perfectly? *Is the absence of evidence, evidence of absence?*

Post-market surveillance (PMS) is the process of watching our devices perform while on the market. PMS is a vital component of the medical device and combination product lifecycle. Yet historically, the med-tech industry has had a poor record when it comes to PMS. As a result, PMS requirements have been increasing in the US, the EU and around the globe. But having an effective PMS system means more than simply meeting the regulatory and quality requirements. A strong PMS system cannot simply find problems that may have been missed as part of the pre-market development or quality assurance process. A strong PMS system can be used to add additional indications, a.k.a. label expansions, which translates to greater revenues for the manufacturer!

Having an effective PMS system is important from both a regulatory and quality perspective. But can you assume if your PMS system meets the regulatory and quality requirements, that its effective? that its working? Absolutely not! And when companies make such assumptions, they often find themselves in trouble... not just with the FDA but with product liability attorneys as well! This presentation will use the case study approach to take a broad look at medical device and combination product post-market surveillance in an interactive fashion including:

- What are the key elements of an effective PMS system?
- With increasing pre-market regulatory requirements, do we still need PMS?
- Is passive PMS enough? What about active PMS?
- What is the role of risk management in PMS?
- How do we integrate usability into PMS?
- What about PMS for combination products? How does device PMS compare to drugs?
- How can PMS be used for label expansions? Either via RCT and/or real-world evidence?
- How do we meet PMS regulatory requirements without increasing product liability risk?
- How is PMS similar and different in the US vs. EU?
- What are the PMS challenges for the future, i.e., PMS for personalized devices including 3D printing?

In this presentation, participants will learn best practices to avoid timely and costly mistakes as well as creative ways to use post-market surveillance to their advantage!

Additional columns, articles, podcasts and webinars can be found:

Global Medical Device Podcast (GreenLight.Guru) [here](#), Mike on MedTech (Medical Product Outsourcing) [here](#), Medical Design and Outsourcing [here](#), Guerilla Regulatory Strategy (MED Device Online) [here](#) and Healthcare Packaging [here](#) or LinkedIn [here](#).

Presenter Bio



[Michael Drues](#), Ph.D., is a regulatory strategy consultant specializing in designing novel regulatory strategies to bring new and innovative medical products to market and in developing effective communication strategies between companies and regulatory agencies to minimize time to market and avoid delays.

Dr. Drues received his B.S., M.S., and Ph.D. degrees in Biomedical Engineering from Iowa State University. He works with leading medical device, pharmaceutical and biotechnology companies ranging in size from start-ups to Fortune 100 companies. He also works on a regular basis for the U.S. Food and Drug Administration, Health Canada, the US and European Patent Offices, the Centers for Medicare and Medicaid Services and other regulatory and governmental agencies around the world.

Dr. Drues is an internationally recognized expert and featured keynote speaker on cutting-edge medical technologies and regulatory affairs. He conducts seminars and short-courses for medical device, pharmaceutical and biotechnology companies, the FDA, Health Canada, the US and European Patent Offices, CMS and other regulatory and governmental agencies around the world.

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Tips And Tactics
A guest expert series by Michael Drues, Ph.D., President, Vascular Sciences

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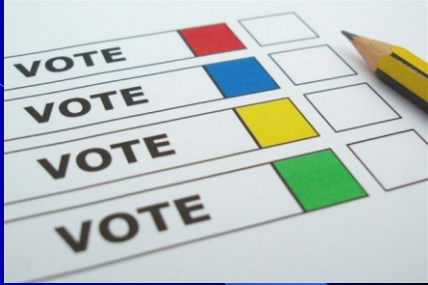
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Before we begin...

Polling Questions



Are you currently conducting any post-market surveillance?
Are you currently conducting passive post-market surveillance?
Are you currently conducting active post-market surveillance?
Are you doing a good job conducting post-market surveillance?

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Here's what we'll talk about...

- ✓ What are the key elements of an effective PMS system?
- ✓ With increasing pre-market regulatory requirements, do we still need PMS?
- ✓ Is passive PMS enough? What about active PMS?
- ✓ What is the role of risk management in PMS?
- ✓ How do we integrate usability into PMS?
- ✓ What about PMS for combination products? Device PMS compare to drugs?
- ✓ How can PMS be used for label expansions? RCT vs. RWE?
- ✓ How do we meet regulatory requirements without increasing product liability?
- ✓ How is PMS similar and different in the US vs. EU?
- ✓ What are the PMS challenges for the future, i.e., personalized devices including 3DP?
- ✓ Anything else important?

In other words...

There is no better way to avoid finding a problem than not to look for one!

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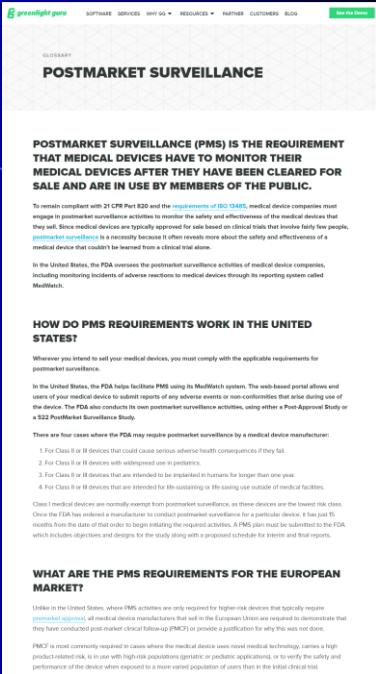
If a device is FDA cleared or approved, can we assume it's safe and effective?

Where to go for additional information?



FDA Postmarket Requirements (Devices) [here](#)

*We will go beyond the basics...
and don't forget the drug world!*




GreenLight.Guru [here](#)


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What is post-market surveillance (PMS)



So easy a caveman can do it.
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You could save hundreds on car insurance.



Textbook:

"Monitoring the safety of a product (i.e., medical device) after it's been released and is the market."

Is it really so simple?

Where?
How long?
Safety only? What about efficacy?

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What is pharmacovigilance?

the detection, understanding and prevention of both acute and chronic *adverse effects* of *regulated* medical products, i.e., pharmaceuticals, but also includes (or should include) nutraceuticals, biologics, medical devices, combination products, etc.

The much more important question to ask is...

Does pharmacovigilance work?

Consider this:

Only an estimated 10% of all drug related adverse events are actually reported to manufacturers or regulators.

Applied Clinical Trials (April, 2019)

For medical devices, its even worse!

What do you think?



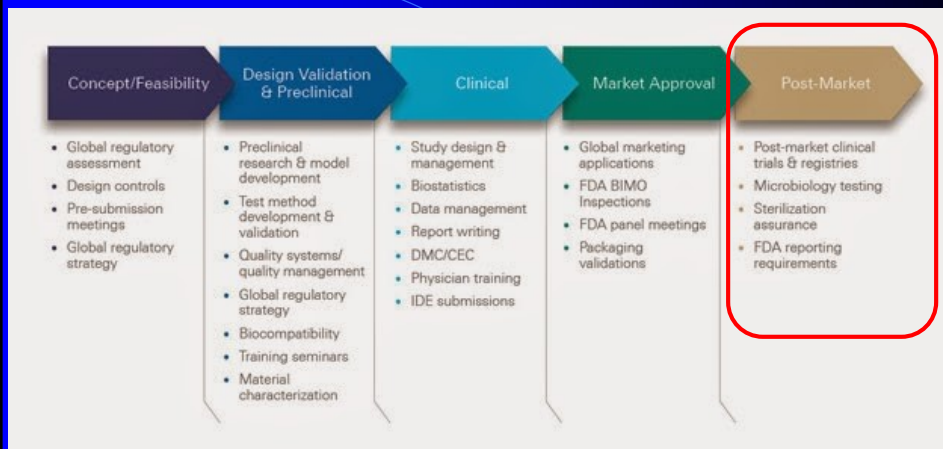
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Medical Device Development Process



Where does PMS fit?

Is it this simple? Nope!

What about "pre-market" post-market surveillance?

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Why do PMS

For most people...

Because its required? Not a good reason to do anything!

Better reasons...

Safety... looking for problems

Efficacy... looking for opportunities (i.e., label expansion)

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When we get "permission to market" isn't that enough

Nope! Why not?

Hint: remember the adage...

*Wait one year before prescribing a new drug...
and if its for a family member, wait 5 years!*

Any different for devices?

Question:

What is safety? How safe is safe? How much testing is enough?

What is the "philosophical basis" of post-market surveillance?

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Is passive PMS enough

What about active PMS

What are the product liability implications



Passive PMS: Waiting for problems to come to you vs. Active PMS: proactively looking for them

In most circumstances (i.e., low-to-moderate risk),
Passive PMS is required... but is it enough?

What do you look at?
Your device, predicate device, other similar devices, beyond that, etc.

When and where do you look?
Weekly, monthly, quarterly, yearly... ?
What's directly reported to you? (passive) vs.
What about databases, literature (medical, popular press), etc. (active)

All of this is up to you!

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Why has there been a significant increase in PMS requirements worldwide



Could it be we have not been doing our jobs?

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If we are doing a good job, why an OMG review?



Submission for Office of Management and Budget Review; Comment Request; Postmarket Surveillance of Medical Devices (Oct 24, 2019) Announcement [here](#) / PDF [here](#).

Maybe we can do better?

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Why is OIG doing this?

One reason:

We are not doing our jobs!

OIG Report on FDA's PMS of Devices Coming in 2020 (RAPS, Oct. 18, 2019) [here](#).

Talking Points:

Assessment of the U.S. FDA's PMS of Medical Devices [here](#).

- OIG will "assess and describe" how FDA's "established passive postmarket surveillance system" identifies and tracks safety concerns and responds to them.
- "We will also describe how elements of FDA's newer surveillance system initiatives, such as the Unique Device Identification system, are being integrated into the passive postmarket surveillance system. In addition, we will describe how FDA plans to integrate these initiatives into the National Evaluation System for health Technology [NEST], its in-development active postmarket surveillance system," OIG said.
- UDI compliance dates were pushed back by FDA for several different classes of devices over the past several years, but **compliance dates for Class III and implantable devices took effect in 2016 and 2015**, respectively.
- revised draft guidance on postmarket surveillance is coming in 2020
- follows FDA's decision (May) to end an alternative summary reporting program after a investigation showed how FDA had collected 1.1 million reports through the program since 2016
- in 2018, OIG found flaws in FDA's postmarket cybersecurity procedures.

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And now this?

"An investigative report claims FDA is hiding millions of adverse event reports from the public under the guise of an alternative summary reporting program."

FDA Slammed for 'Hiding' Device-Related Injury Reports (MDDI, March 7, 2019) [here](#).

Factually correct but inherently biased statement!



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Want to know more?

A screenshot of the GreenLight Guru website. The main headline reads "FDA PROPOSES ALLOWING MEDICAL DEVICE MAKERS TO SUMMARIZE MALFUNCTIONS: WHAT DOES THAT MEAN FOR YOU?". Below the headline, it says "By Nick Tippmann, July 18, 2018, in FDA and Podcast and Mike Drues". There are two photos of men: Jon Speer, Founder & VP of QA/RA at Greenlight Guru, and Michael Drues, Ph.D., President of Vascular Sciences. To the right is a green box with the text "GLOBAL MEDICAL DEVICE PODCAST" and "Powered by greenlight guru".

Listen to the podcast [here](#)

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Why hasn't our industry
(specifically us!) been
very good at PMS in the
past



Many reasons including...

*Lack of enforcement
Here's another...*

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Challenges of Post-Market Surveillance

Simple fact:

Many if not most PMS studies are simply not done. Why?

Here is one possible explanation:

"Nothing ruins good results better than long-term follow-up!"

Dr. Anthony Schepsis, Director of Sports Medicine at Boston University School of Medicine

In other words...

**"There is no better way to avoid finding a problem...
than to not look for one!"**

Dr. Michael Druess

Further,

It is not sufficient to look only at the products that are on the market, in clinical trials or under development. We must also ask *what products are we not developing and why are we not developing them?*

Similar for clinical trials:

It is not sufficient to look only at the clinical trials we have done in the past or the clinical trials we are currently doing. We must also ask *what clinical trials are we not doing and why are we not doing them?*

This is a very powerful and interesting way to look at the world.

Cannot the clinical trials we don't do be more important than the clinical trials we do?

Can we regulate trials that are not done? So how does this apply here?

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What have we really learned?



Stent grafts for abdominal aortic aneurysms (AAA) have been around for decades yet they continue to have problems... and not new problems, the same problems!

Update on Risk of Type III Endoleaks with Use of Endologix AFX Endovascular AAA Graft Systems: FDA Safety Communication

Date Issued: October 28, 2019

The FDA is evaluating new information about the risk of blood continuing to leak into the aneurysm (Type III endoleak) when Endologix AFX endovascular grafts (AFX with Strata, AFX with Duraply, or AFX2) are used for the treatment of **abdominal aortic aneurysms** (AAA). We've previously communicated about the greater risk of Type III endoleaks occurring with the Endologix AFX with Strata device compared to other endovascular graft systems, which can result in serious injury. It is important for patients and health care providers to be aware that data from an integrated healthcare system, published in a [recent conference abstract](#), suggest there also may be a higher than expected risk of Type III endoleaks occurring with the use of AFX with Duraply and AFX2 endovascular grafts. We recommend lifelong follow-up for patients treated with any endovascular graft. However, while we continue our evaluation, we are emphasizing the importance of at least yearly, lifelong follow-up for all patients who have any type of Endologix AFX endovascular graft in order to monitor for Type III endoleaks.

FDA Safety Communication (Oct 28, 2019) [here](#).

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Case Study: Breast Implants

WARNING:

- Breast implants are not considered lifetime devices. The longer people have them, the greater the chances are that they will develop complications, some of which will require more surgery.
- Breast implants have been associated with the development of a cancer of the immune system called breast implant-associated anaplastic large cell lymphoma (BIA-ALCL). This cancer occurs more commonly in patients with textured breast implants than smooth implants, although rates are not well defined. Some patients have died from BIA-ALCL.
- Patients receiving breast implants have reported a variety of systemic symptoms such as joint pain, muscle aches, confusion, chronic fatigue, autoimmune diseases and others. Individual patient risk for developing these symptoms has not been well established. Some patients report complete resolution of symptoms when the implants are removed without replacement.

FDA Calls for New Warning on Breast Implants (RAPS, Oct 23, 2019) [here](#).

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Can you say Paclitaxel?



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What's the relationship between human factors and post-market surveillance



Pre-Market:

Formative HF (forms/shapes design during development)

+

Summative HF (issues/problems/benefits of existing/prototype design)

+

What's missing?

Post-Market:

Human Factors PMS

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Talk is cheap...

Is this theory or reality?

Human Factors and Postmarket Surveillance [here](#)

Human Factors and Medical Devices

- Human Factors Considerations
- Premarket Information - Device Design and Documentation Processes
- Postmarket Information - Device Surveillance and Reporting Processes
- Information for Consumers, Patients, and Caregivers
- Human Factors (Medical Devices): Contact Us

Human Factors and Postmarket Surveillance at FDA

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Thomas P. Gross, MD, MPH
 Director
 Division of Postmarket Surveillance
 Office of Surveillance and Biometrics
 Center for Devices and Radiological Health
 Food and Drug Administration

- Goals of Postmarket Surveillance
- FDA Postmarket Authorities
- Adverse Event Reporting
- Required and Discretionary PMS Studies
- Conclusion

Goals of Postmarket Surveillance

Human factors principles and practices have an important role to play in postmarket surveillance (PMS) at the Food and Drug Administration (FDA). To appreciate their role, one must understand the goals of and the regulatory authorities governing PMS. Briefly, the principal goal of PMS is to discover additional safety information on marketed medical and radiation-emitting devices. This is achieved through use of specific regulatory tools that aid in detecting adverse events (both real and potential), estimating adverse event frequencies (both absolute and relative), and identifying groups at risk. Among the desired outcomes in the process are improvements in device design and use, achieved through feedback of safety information to product manufacturers and evaluators.

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Case Study: *da Vinci surgical robot*



At the end of the day...



John Quiñones

Questions for Discussion:

1. What is the *root cause* of this problem? Hint: is lack of training the *real* root cause? How much training is enough?
2. Were these problems *unforeseeable*, i.e., *anticipated risks*? Were these problems new?
3. How does human factors / usability fit into this equation?
4. Who's to blame? FDA: "does not have jurisdiction" / Manufacturer: "cannot require training" Is this a copout?
5. Speaking of blame... what happens when we get it wrong?
6. Does it make sense to separate the efficacy of the device from the skill level of the user?
7. How is this similar to Enteryx?
8. What are the lessons to be learned? What else is important?

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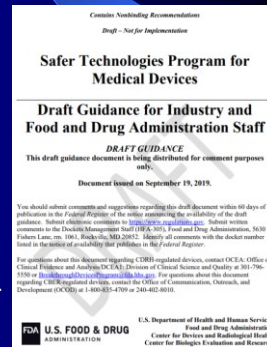
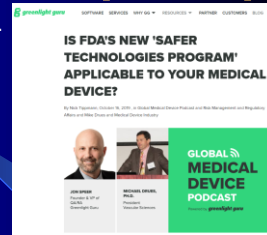
If a device is FDA cleared or approved, can we assume it's safe and effective?

Safer Technologies Program (STeP)

Safer Technologies Program (STeP):

- STeP similar (SE) to BDP ☺
- Focus on safety not efficacy, i.e.,
device should be reasonably expected to significantly improve the benefit-risk profile of a treatment or diagnostic through substantial safety innovations that provide for one or more of the following:
 - ✓ a reduction in the occurrence of a **known serious adverse event**,
 - ✓ a reduction in the occurrence of a **known device failure mode**,
 - ✓ a reduction in the occurrence of a **known use-related hazard or use error**, or
 - ✓ an improvement in the safety of **another device or intervention**.

Podcast [here](#).



Guidance [here](#).

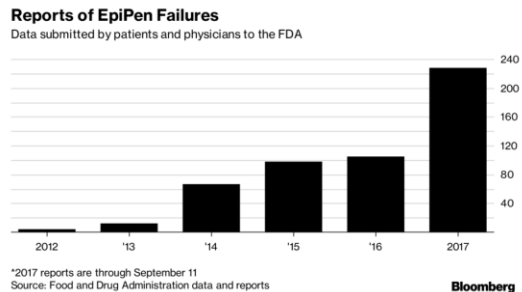
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Case Study: EpiPen



EpiPen Failures Cited in Seven Deaths This Year
(Bloomberg, Nov. 2, 2017) [here](#).

Why is this happening?



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How does US PMS compare to EU



In a nutshell...

$EU_{PMS} \gg US_{PMS}$...at least for now!

Why?

Implant Files to name just one reason!

Is this justified?

Partially but not completely

PMS should be based on technology and risk... not regulatory requirements which sometimes may not be enough, other times may be too much i.e., overly burdensome.

Recommendation:

Do what makes sense in your situation and then document your justification... not just what you are doing but what you are not doing and why you're not doing it!

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IMPLANT FILES



Health authorities across the globe have failed to protect millions of patients from poorly tested implants, the first-ever global examination of the medical device industry reveals.

The Implant Files: A Global Communications Crisis



In November 2018, the International Consortium of Investigative Journalists published the results of the largest-ever investigation into medical device safety. The Implant Files investigation, from the same organization that released the infamous Panama Papers in 2016, involved more than 250 journalists across 36 countries coordinating to look into the behaviors of the medical device industry around the world.

The findings were grim, among them:

Globally, as many as 83,000 people have died in the last decade as a result of faulty medical devices and as many as 1.7 million injuries could have occurred	A rare type of cancer has been linked to a widely used model of breast implants	Some devices in question were approved in the UK after being tested on as few as 30 people
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Yet, absent from the conversation was the medical device industry itself. While the investigation's findings were hitting headlines from Australia to New York, mum was the word—with no major manufacturers commenting, they became the elephant in the room.

Implant Files Video: [here](#). Home Page [here](#).
The regulatory ancestral network of surgical meshes [here](#).

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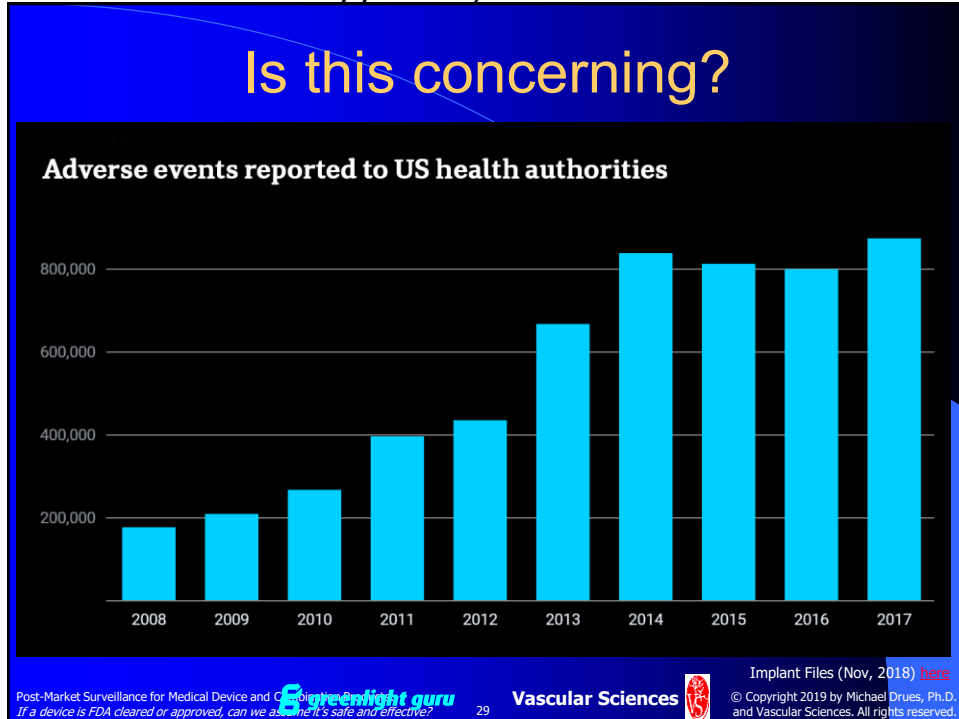
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29

Good regulation is neither specific nor rigid... nor should it be!

Flexibility of the QS Regulation (Preamble)

"The QS regulation embraces the same "umbrella" approach to the CGMP regulation that was the underpinning of the original CGMP regulation. Because the **regulation must apply to so many different types of devices, the regulation does not prescribe in detail how a manufacturer must produce a specific device. Rather, the regulation provides the framework that all manufacturers must follow by requiring that manufacturers develop and follow procedures and fill in the details that are appropriate to a given device** according to the current state-of-the-art manufacturing for that specific device.

Manufacturers should use good judgment when developing their quality system and apply those sections of the QS regulation that are applicable to their specific products and operations, 21 CFR 820.5 of the QS regulation. Operating within this flexibility, **it is the responsibility of each manufacturer to establish requirements for each type or family of devices that will result in devices that are safe and effective,** and to establish methods and procedures to design, produce, distribute, etc. devices that meet the quality system requirements. **The responsibility for meeting these requirements and for having objective evidence of meeting these requirements may not be delegated even though the actual work may be delegated.**

FDA has identified in the QS regulation **the essential elements that a quality system shall embody, without prescribing specific ways to establish these elements. Because the QS regulation covers a broad spectrum of devices, production processes, etc., it allows some leeway in the details of quality system elements. It is left to manufacturers to determine the necessity for, or extent of, some quality elements and to develop and implement specific procedures tailored to their particular processes and devices.**"

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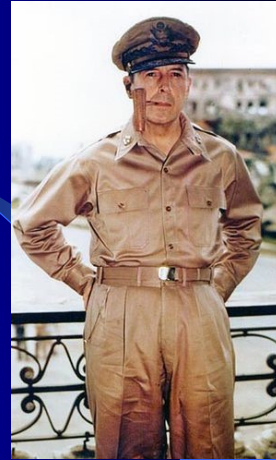
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Don't just follow the rules... think!



***Rules are mostly made to be broken
and are too often for the lazy to hide behind.***

General Douglas MacArthur (1880 –1964) was an American general in the US Army during the 1930s and played a prominent role in the Pacific theater during World War II. He was one of only five men ever to rise to the rank of General of the Army in the U.S.

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31

What about post-market surveillance for combination products?



That's a topic for a different discussion... or is it?

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Combination Product PMS

What's in the guidance?

- comply with **2016 final rule (RAPS)** that established new requirements for submitting safety reports based on ***all the constituent parts of the product*** in addition to application-type reporting.
- ***makers of constituent parts must share certain postmarket safety information with one another.***

Statement of the obvious?

- includes two "hypothetical" examples of PMS reporting for combo products:
 1. PMA_{Drug} : Pre-Filled Syringe (NDA)
 2. PMA_{Device} : Drug-Eluting Stent (PMA)

Note:

Administratively complicated but logic is simple!

FDA Finalizes Combo Product Post-market Safety Reporting Guidance (RAPS, July, 2019) [here](#) / FDA Guidance [here](#)

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33

Postmarketing Safety Reporting for Combination Products Guidance for Industry and FDA Staff

FINAL GUIDANCE

Additional copies are available from:

Office of Combination Products
Food and Drug Administration
W032, Hub/Mail Room 45129
10903 New Hampshire Avenue
Silver Spring, MD 20993
(Tel) 301-796-8930
(Fax) 301-847-8619

<https://www.fda.gov/combination-products>

For questions regarding this document, contact the
Office of Combination Products at 301-796-8930 or combination@fda.gov.

U.S. Department of Health and Human Services
Food and Drug Administration
Office of Combination Products (OCP)
Center for Biologics Evaluation and Research (CBER)
Center for Drug Evaluation and Research (CDER)
Center for Devices and Radiological Health (CDRH)

July 2019

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Why should Medical Device Companies care about Drug PMS?

FDA can require PMS and /or clinical trials for drugs and biologics *either at time of approval OR thereafter* if and/or when *new safety information* becomes available, i.e.,

- assess known serious risk related to drug
- identify unexpected serious risk when indicated

Q: *What about efficacy?*

Q: *Why wait for FDA to "require" this?* [prod liability implications]

What is the regulatory logic / justification for this?

Is this any different for devices? i.e., drug → device ?

Why is this important for device manuf? Many reasons...

- ✓ Often CDER leads CDRH
- ✓ Combination Products
- ✓ *Being a professional = understanding entire universe!*

Looking for similarities... [here](#).

Postmarketing Studies and Clinical Trials—Implementation of Section 505(o)(3) of the Federal Food, Drug, and Cosmetic Act (October, 2019) [here](#).

FDA Revises Guidance on Postmarketing Studies (RAPS, Oct 24, 2019) [here](#).

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34

Postmarketing Studies and Clinical Trials—Implementation of Section 505(o)(3) of the Federal Food, Drug, and Cosmetic Act Guidance for Industry

DRAFT GUIDANCE

This guidance document is being distributed for comment purposes only.

Comments and suggestions regarding this draft document should be submitted within 60 days of publication in the *Federal Register* of the notice announcing the availability of the draft guidance. Submit electronic comments to <https://www.regulations.gov>. Submit written comments to the Dockets Management Staff (HFA-305), Food and Drug Administration, 5630 Fishers Lane, Rm. 1061, Rockville, MD 20852. All comments should be identified with the docket number listed in the notice of availability that publishes in the *Federal Register*.

For questions regarding this draft document, contact (CDER) Ayanna Augustus at 301-796-3980 or (CDER) Office of Communication, Outreach and Development at 800-835-4709 or 240-402-8010.

U.S. Department of Health and Human Services
Food and Drug Administration
Center for Drug Evaluation and Research (CDER)
Center for Biologics Evaluation and Research (CBER)

October 2019
Drug Safety
Revision 1

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How can PMS be used for label expansions?



Randomized Clinical Trial (RCT) vs. Real World Evidence (RWE)

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What are the PMS challenges for the future, i.e., personalized devices including 3DP



*Current regulation is totally inadequate...
personalized devices require personalized PMS!*

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What's the best way to ensure we have more regulation in the future



When companies and the people in them (i.e., us) continue to do stupid things!

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Questions?
Comments?
Suggestions?
Criticisms?
Complaints?

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