LIVE WEBINAR

Key Elements to Outsourcing Clinical Activities in 2024

January 31, 2024 | 9 am ET / 3pm CET



Etienne Nichols Medical Device Guru, Greenlight Guru



Natalie Logeman Sr. Manager Partnerships, Greenlight Guru Chris Rush Solutions Engineer, Greenlight Guru







TRUSTED BY LEADING MEDTECH COMPANIES GLOBALLY



Moving MedTech Forward

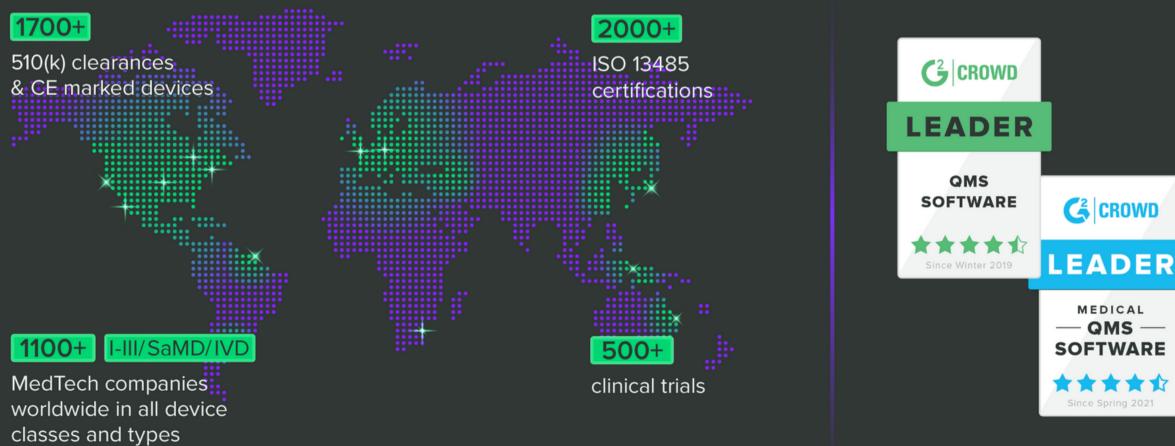


years of industry experience





TRUSTED BY LEADING MEDTECH COMPANIES GLOBALLY





blog & podcast in the industry

"Best QMS I have ever used..."

"User-friendly EDC and esponsive support team"

"This is the easiest eQMS I have used in the 20 years I have been in the Medical Device Industry."

"The whole experience of using Greenlight Guru Clinical is accessible and user-friendly"

"Makes your QMS Simple and Effective"



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Learn more here: <u>www.greenlight.guru/clinical</u>

The Leading Toolbox or MedTech Clinical **Data Collection**

single, compliant platform for lection and management of all linical evidence, safety, and performance data.

Today's Speakers



Natalie Logeman Sr. Manager Partnerships, Greenlight Guru



Chris Rush Solutions Engineer, Greenlight Guru



Outsourcing Your Clinical Operations in 2024

Sneak peek into Greenlight's industry survey results, what, when to outsource;



Chris Rush Solutions Engineer, Greenlight Guru



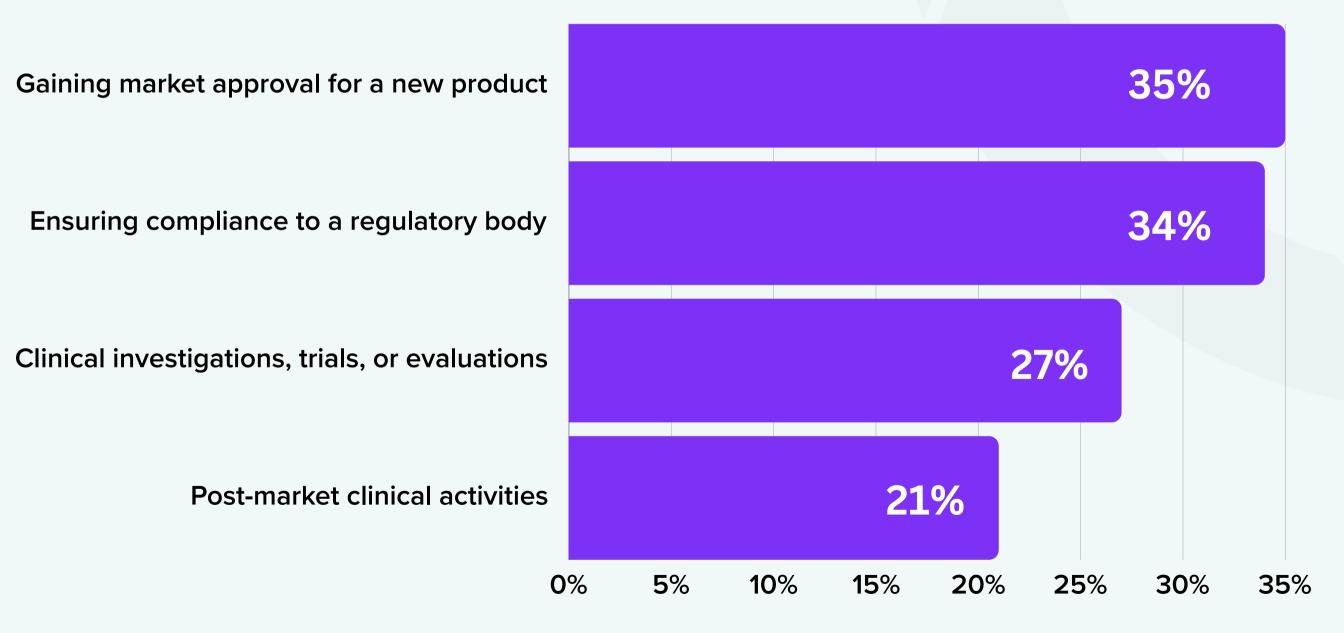
State of the MedTech Industry Benchmark Report

Every year, since 2019, hundreds of MedTech professionals & leaders share their voice on the state of the industry.

The 2024 report features perspectives from 500+ industry voices.

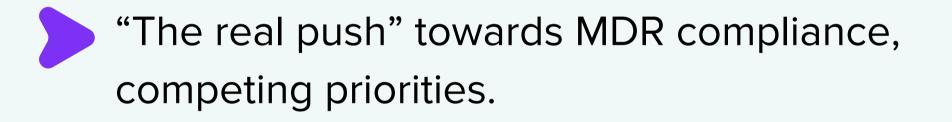


2024 State of the MedTech Industry Report - Top Business Objectives



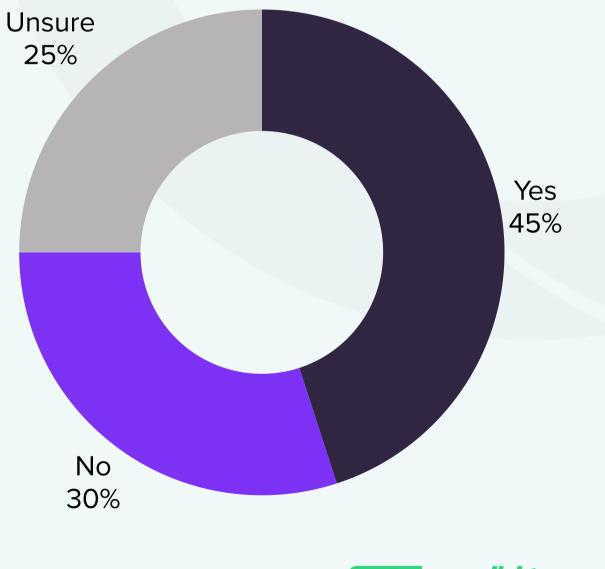


2024 State of the MedTech Industry Report - Themes & Priorities



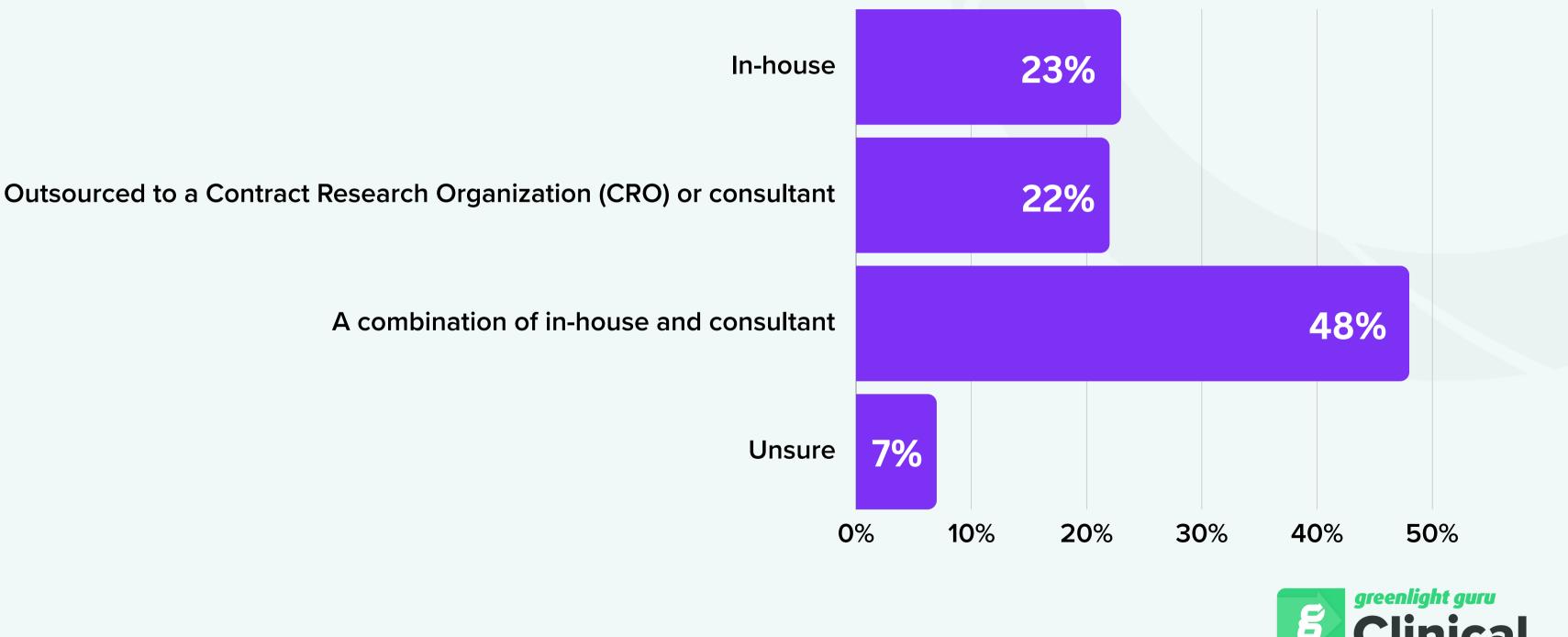
Financial pressure (getting funding is harder)

Planning new clinical activities 2024



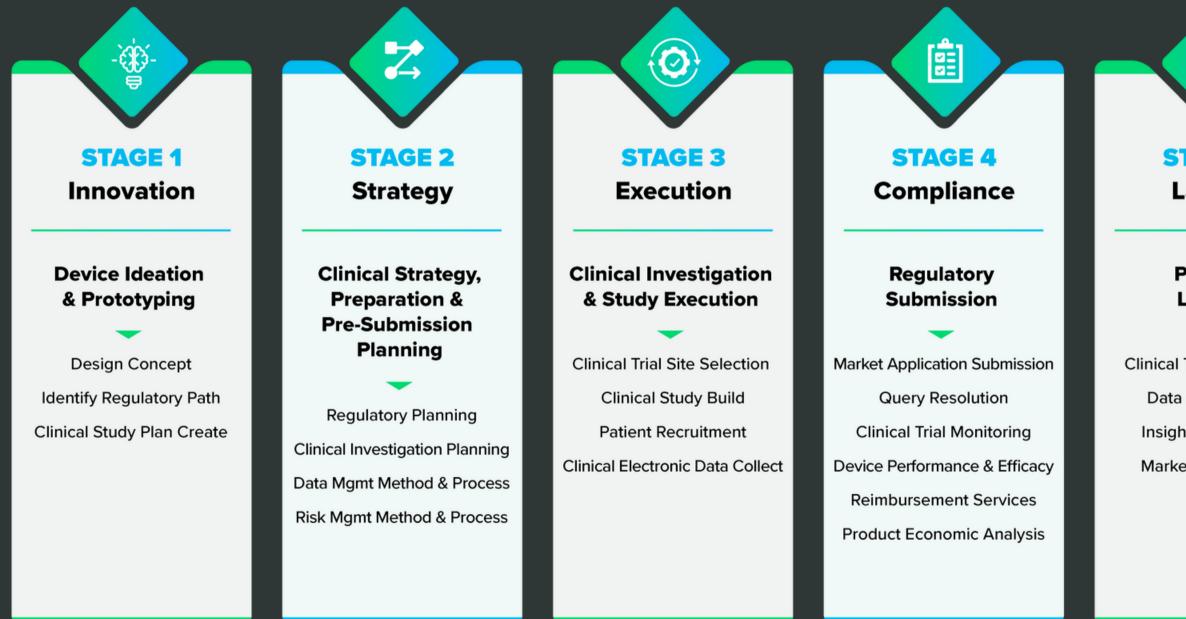


2024 State of the MedTech Industry Report - Conducting Clinical Activities



Clinic

Clinical Customer Journey Map



STAGE 5 Launch

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Product Launch

Clinical Trial Refinement Data Assessment Insights & Analytics Market Assessment



Post Market Surveillance

PMCF, PMS, Peer Reviews, SSCP

Clinical Study Surveillance

Data Safety Monitoring

Post-Market Patient Registries

Risk Modeling & Future Study Plan

Market Growth Analysis

STAGE 7 Manage

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Regulatory Maintenance

Supplements Amendments Annual reports



Outsourcing Clinical Operations

Traditional aspects



Writing the clinical protocol



Contracting (e.g. with sites/investigators)



Monitoring



Overall project management

Keep an extra eye on

Defining primary and secondary endpoints of clinical studies

Defining key elements in Informed and data processing consent

Defending the ethics application for your device (why should your study be approved)

(Patient recruitment & biostatistics)





How to Select & Work with a Clinical **Operations Partner**

- 1. Define your requirements (Consider the SMART approach)
- 2. Map which requirements can be handled/delivered in-house
- 3. Test and validate each component.
- 4. Document results and map back to initial requirements.





Requirements Cheat Sheet

Key considerations:

- Individual preferences
- Access to specific sites
- Partner's experience
- Cost and cost structure
- Access to data / digitalization of study
- Patient accessibility / engagement
- Study timelines





Individual Preferences

Cheat Sheet (1/7)



Punctuality

We do business with people - not only

- Recommendation from peers, network or previous relationship
- Professionalism
- Language capabilities



Access to Sites

Cheat Sheet (2/7)



Are there specific sites that would be of strategic importance to your study?

- key opinion leaders (KOLs)
- experience with competitors' products
- clinical workflow that fits your device?
- in a country where you plan to commercialize?



Partner's Experience

Cheat Sheet (3/7)





impact on the partner's ability to provide actionable inputs for study design

Does the partner have experience within your world and why is that important?

- more impact for certain therapeutic
 - areas than others (rare disease)
- should be documented (e.g. via) references)



Cost and Cost Structures

Cheat Sheet (4/7)



The cost is "never" what was originally quoted what does the cost consist of? What are the risks for exceeding costs?

How is the project cost structured (by patient, by hour, other elements?)



What would you and your org. prefer? (knowledge of total price over potential savings?)



Access to Data

Cheat Sheet (5/7)



Value of data is increasing with developments in Al etc. Access to the raw data is more important than before.

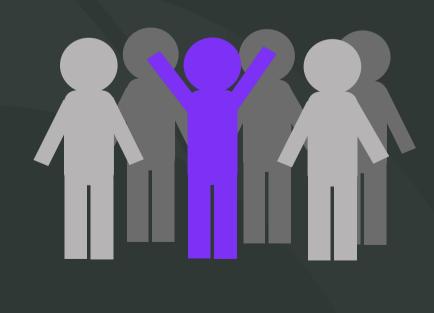
Can you bring your own EDC system or will you have direct access to the data or system itself?

Which reports will you get and how frequently?



Patient Engagement

Cheat Sheet (6/7)



Patient engagement is key for successful recruitment and has a positive impact on data quality.



If you need Patient Reported Outcomes - does the partner have a documented track record or approach to fulfill your request?



Study Timelines

Cheat Sheet (7/7)

study?

timelines

Can the partner meet your timelines?

- what is the estimated time to set up your
- clinical studies are chronically delayed what approach will the partner take to mitigate this risk?
- What capacity does the partner have to deliver on your study?
- Competing priorities can affect your
- How can you test or document this?



Outsourcing Your Clinical Operations - So You've Decided to Use a CRO

You're in good company..!



Natalie Logeman Sr. Manager Partnerships, Greenlight Guru



Using a Contract Research Organization (CRO)

- A Contract Research Organization (CRO) is an organization contracted by another company (the sponsor) to take the lead in managing that company's trials and complex medical testing responsibilities.
- Nearly three out of every four clinical trials are conducted by a CRO on behalf of the medical device company





Clinical Customer Journey Map



STAGE 5 Launch

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Product Launch

Clinical Trial Refinement Data Assessment Insights & Analytics Market Assessment

STAGE 6 Assess

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Risk Modeling & Future Study Plan

Market Growth Analysis

STAGE 7 Manage

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Regulatory Maintenance

Supplements Amendments Annual reports

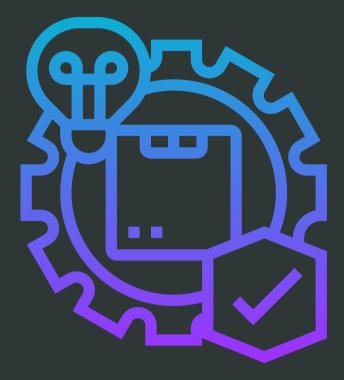


CRO Services

Services provided by a CRO can range widely. A full-service CRO can offer all the services associated with conducting a clinical study, including:

- **Pre-clinical services**
- Feasibility assessments
- Participant recruitment
- Project management
- Regulatory dossier and ethics submissions
- Phase I, Phase II-III, and Phase IV Clinical Trial Management
- Site Selection
- Trial Monitoring
- Pharmacovigilance
- **Statistical Analysis**
- Medical Writing



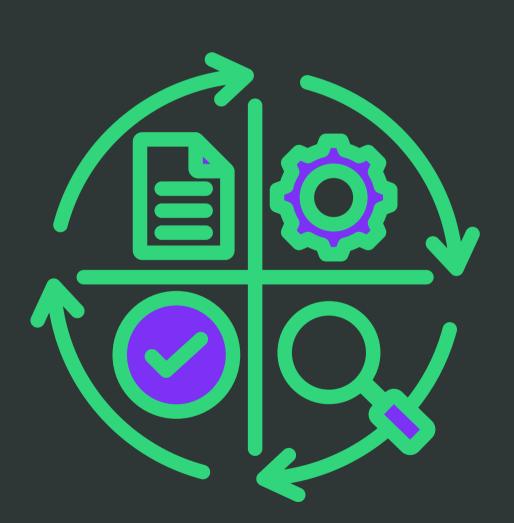




Choosing a CRO - The Process

- Identify the need & create scope of services **Research CROs and create a short list**
 - Submit a Request for a Proposal for identified CROs
- Meet with the CRO to refine RFP and discuss project
- **Bid defense (if necessary)**
- Sign MSA and begin project







Making the Most of the **CRO Decision Process**

Good information

Proposed timeline of the study

Description of the device + indications

Better information \blacklozenge



- + Description of the study / synopsis of the proposed protocol
- + Patient information inclusion and exclusion criteria



Best information



+ All documentation for the proposed study including the protocol

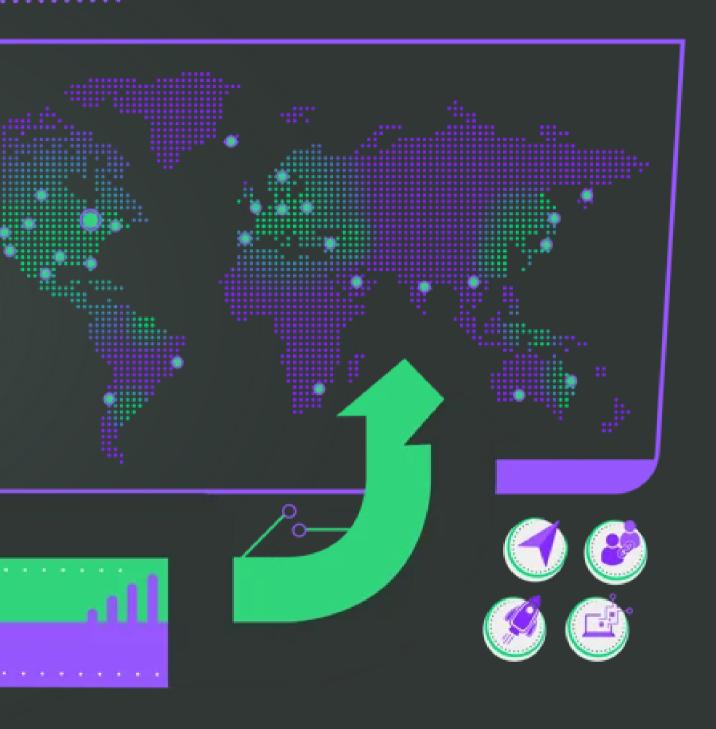
+ Scope of work of what is being done in house vs. outsourced



Greenlight GuruPartner Network

Combining expert services of CROs with the leading Electronic Data Capture (EDC) platform purpose-built for MedTech.

LEARN MORE AT GREENLIGHT.GURU/PARTNERS-CRO







HEMEX

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bioaccess



To Strive •To Seek •To Find



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Time for



