

FDA NEWS WEBINAR

# 3 POWERFUL WAYS TO REVOLUTIONIZE YOUR APPROACH TO CLOSED-LOOP QUALITY SYSTEM TRACEABILITY

Sponsored by  **greenlight guru**

# MEDICAL DEVICE QUALITY IS ALL WE DO, AND WE'RE ALWAYS AHEAD OF THE GAME.

2

75

years  
industry  
experience

275k

podcast  
listeners

#1

blog and  
podcast in  
the industry

90k

look to us for the  
latest in medical  
device quality



**LEADER**

**QMS  
SOFTWARE**



Since Winter 2019

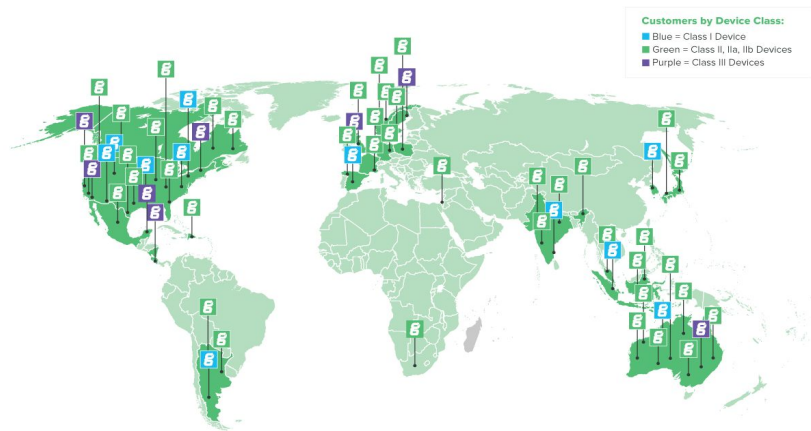
“One stop shop for MDQMS”



“My QMS is world class”



“Greenlight Guru Software is the handrail for  
Medical Device Development and  
Documentation”



abcam



SONAVEX

sigilon  
therapeutics



# 3 POWERFUL STRATEGIES TO MASTER CLOSED-LOOP TRACEABILITY

## Today's Presenters:



**Taylor Brown**

Senior Medical Device  
Guru at Greenlight Guru



**Tom Rish**

Senior Medical Device  
Guru at Greenlight Guru



**Jason McKibbin**

COO at Greenlight Guru  
Former COO & Owner at MEDISS, acquired by Medline

# You will walk away knowing...

- ✓ Industry challenges and barriers to demonstrating closed-loop traceability within your quality system
- ✓ How to overcome the common challenges
- ✓ Purpose-built tools with the latest technologies that enable your team to achieve closed-loop traceability
- ✓ 3 powerful ways to advance your approach to closed-loop traceability
- ✓ How to optimize your QMS for traceability and maximize value from your quality data

# WHAT IS **CLOSED-LOOP TRACEABILITY**?

## Closed-Loop Traceability (CLT)

The ability to connect people, processes and data seamlessly across the value chain - closing the loop between pre- and post-market activities.

It is as much about tracing a problem as it is about preventing the issues in the first place.

**Example:** Product-related customer complaints or nonconformances can be traced back to specific design control elements, risk management, and change processes.

# WHY CLT IS A MUST

**1**

**Simplifies a complex quality system**

**2**

**Improves the efficacy of changes, investigations, root cause determinations**

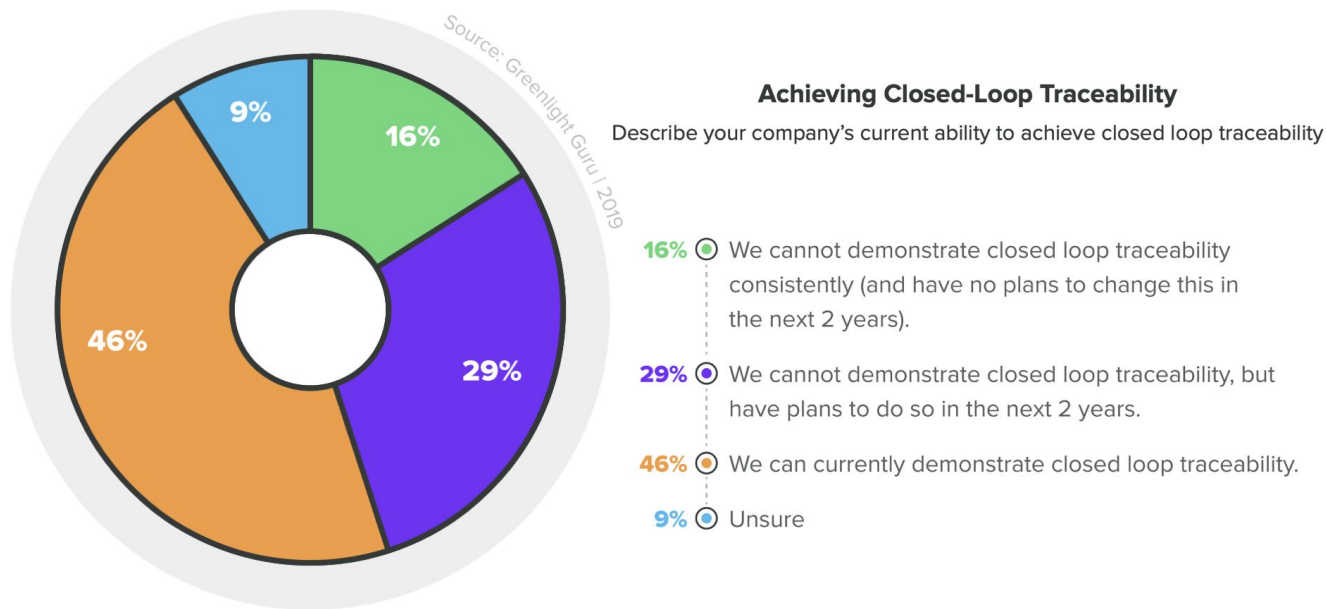
**3**

**Streamlines audit and inspection prep time**

**WE SURVEYED 500+ MEDICAL DEVICE PROFESSIONALS**



When it comes to closed-loop traceability (CLT) throughout your quality system, **nearly half (45%) cannot demonstrate it today.**



Of those that can demonstrate CLT, **1 in 3 say it takes substantial effort to do so.**

# INDUSTRY CHALLENGES AROUND **CLOSED-LOOP TRACEABILITY**



# JASON MCKIBBIN

COO at Greenlight Guru

Former COO & Owner at MEDISS, acquired by Medline

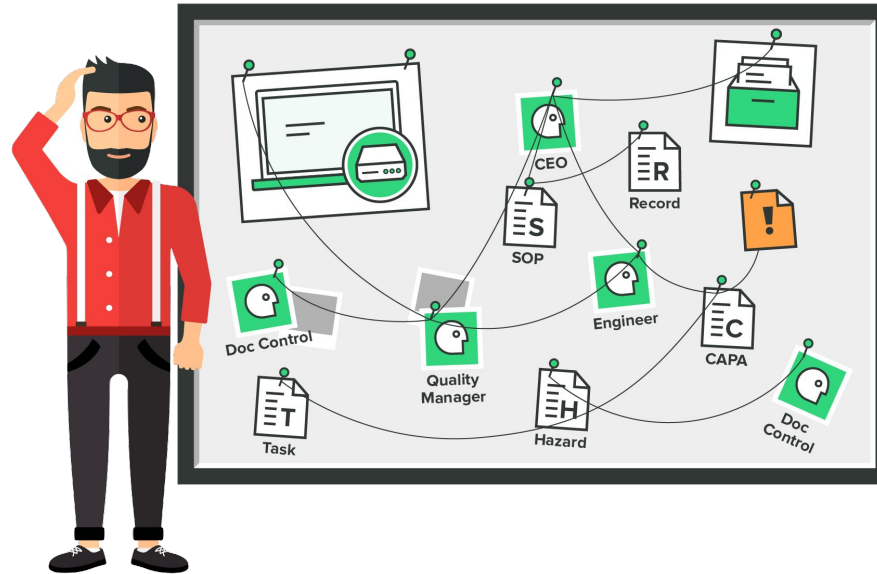


**QUALITY**  $\neq$  “the quality departments responsibility”



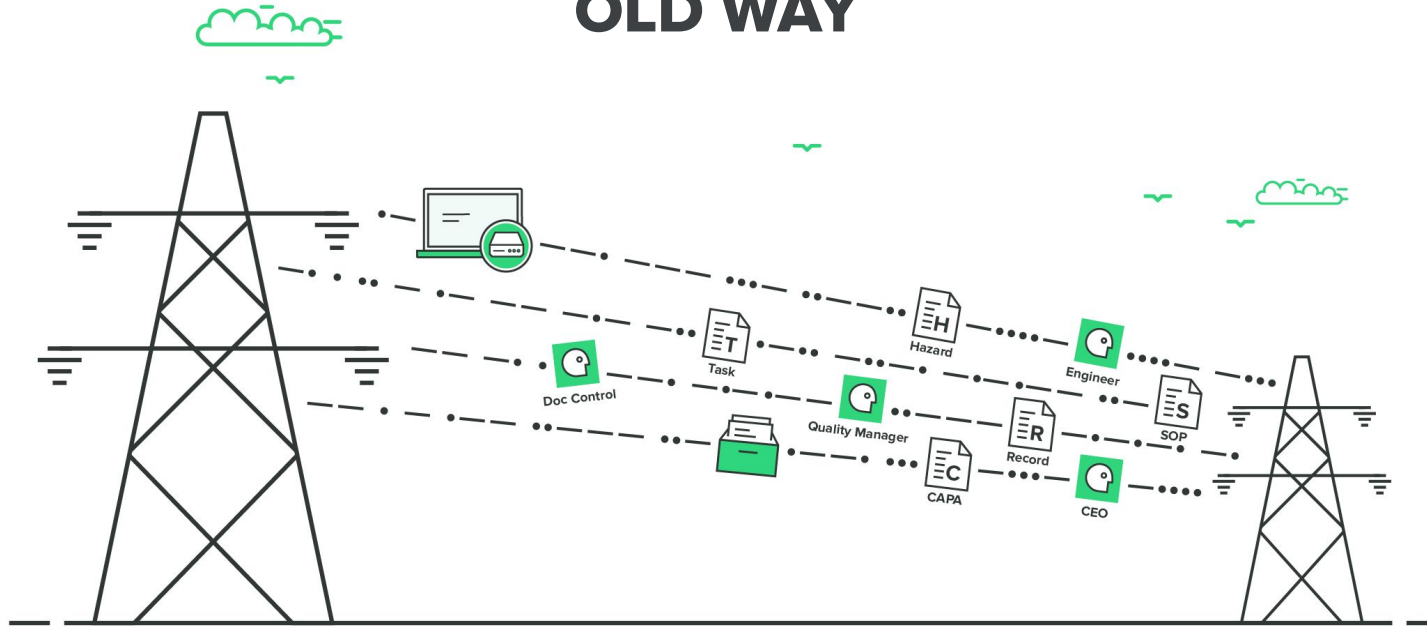
# THE OLD WAY

# OLD WAY



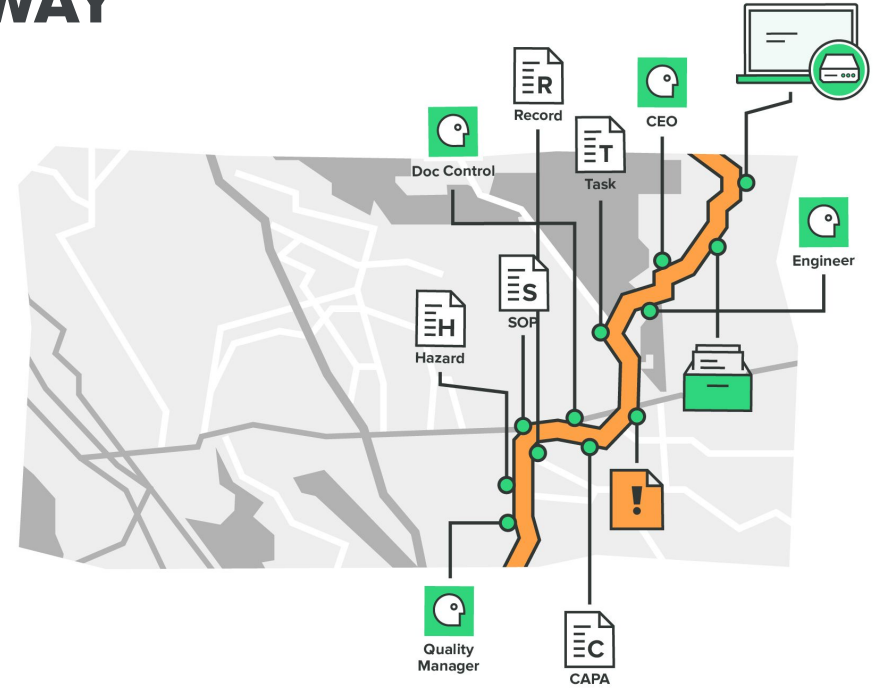
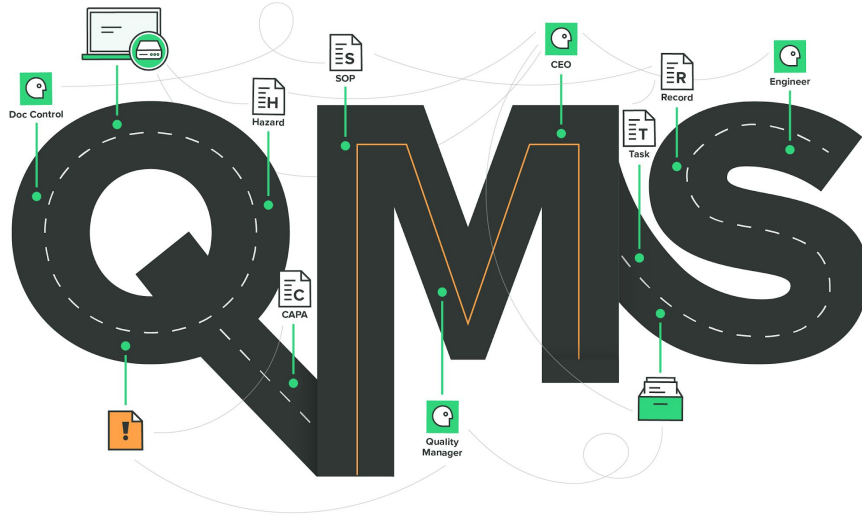
Manual process, memory-driven, flying blind in your quality system

# OLD WAY



Conversations were transmitted by morse code from point to point.

# OLD WAY



Maps now tell you more about your road trip than just the route



# THE NEW WAY

## OLD WAY

Manual  
Disconnected  
Siloed  
Inefficient  
Human Error  
Risk-Ridden  
Hidden Costs

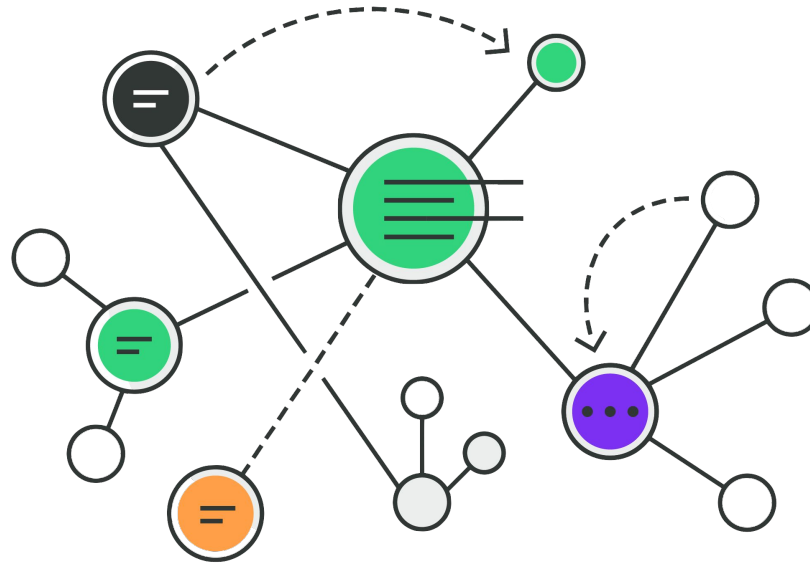
Manual process, memory-driven, flying blind in your quality system

## NEW WAY

Automated  
Connected  
Efficient  
Intuitive  
Clear  
Data-driven  
**VISIBLE**

A network **view** of your quality system

# NEW WAY



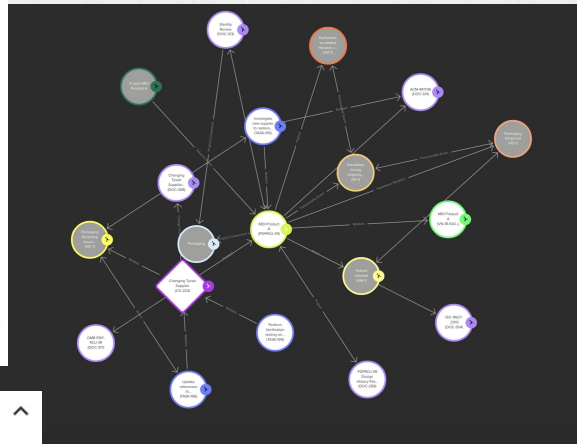
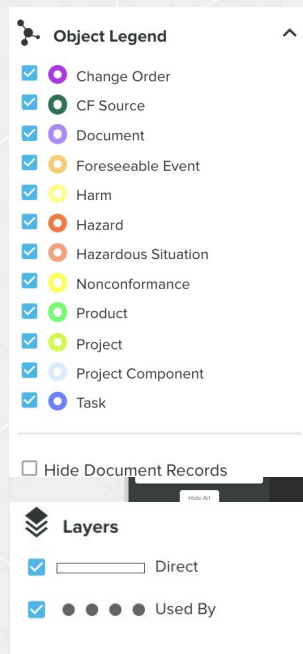
A network **view** of your quality system

# GREENLIGHT GURU **VISUALIZE**

# GREENLIGHT GURU VISUALIZE

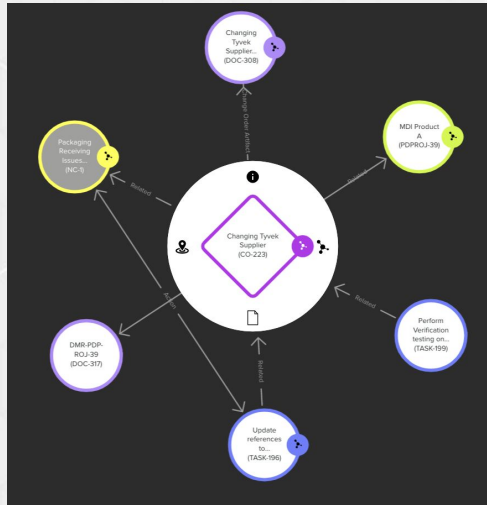
QUALITY AT A BIRD'S-EYE VIEW

- ✓ Relationship creation and virtual linking powered by **Machine Learning and Natural Language Processing**
- ✓ **Filter and layer** information to tailor your view of the QMS items and connections



# GREENLIGHT GURU **VISUALIZE**

QUALITY AT A BIRD'S-EYE VIEW



- ✓ **Directional mapping** of the relationships between items in your QMS
- ✓ Customizable anchor point for your **visual traceability map** to navigate through items in your QMS

*"FYI as a **BSI auditor** I have come across people using your services and they do very well at audit.*

***This latest "invention" would save them time!** I can't think of anything more valuable.*

*"I've always had to store all of this information **in my mind** and you guys have brought it to your software.*

*This is a really nice tool, **we need this!**"*

*"There are **so many** inputs, outputs, independent activities, that having a tool that can provide a picture of these relationships is **invaluable!**"*

*"Finding related documents in our QMS used to be a **very time-consuming exercise.***

*With Greenlight Guru Visualize, I now have the visibility of all associated and related documents with **just a click.**"*

## **3 POWERFUL WAYS TO ACHIEVE CLOSED-LOOP QUALITY SYSTEM TRACEABILITY**



**1**

**Efficiently navigate through the depths of your quality system**

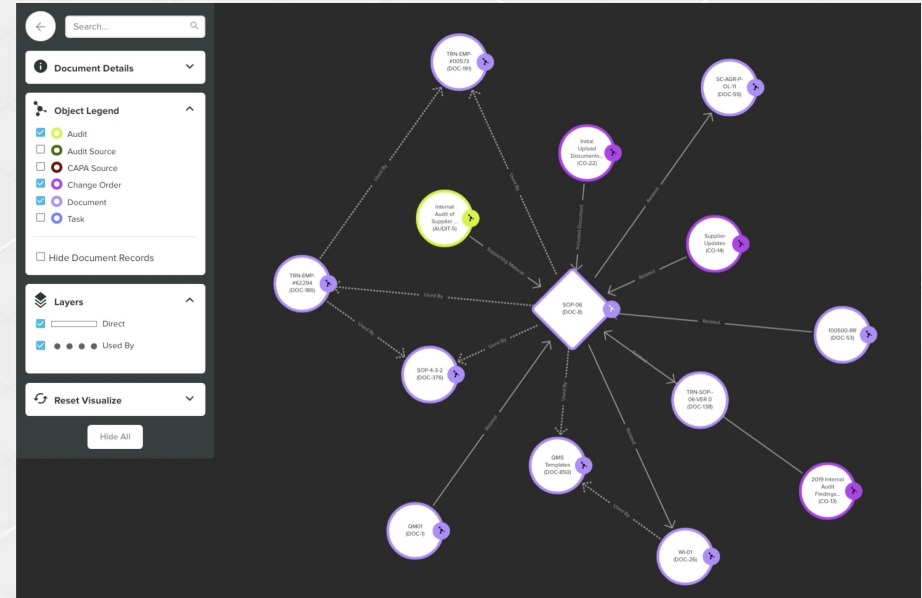
**2****3**



Referencing, remember, and digging

# Audit preparation

## Document structure



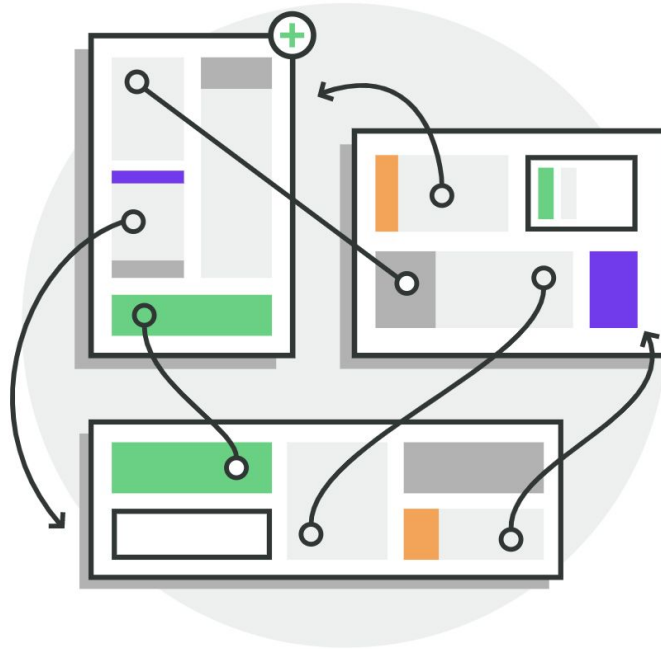
1

Efficiently navigate through the depths of your quality system

2

**Increase visibility into relationships within your QMS**

3



Missing the interconnectedness of your QMS



**1**

**Efficiently navigate through the depths of your quality system**

**2**

**Increase visibility into relationships within your QMS**

**3**

**Understand the impact of any change**



Communicating changes; risk of error & re-work



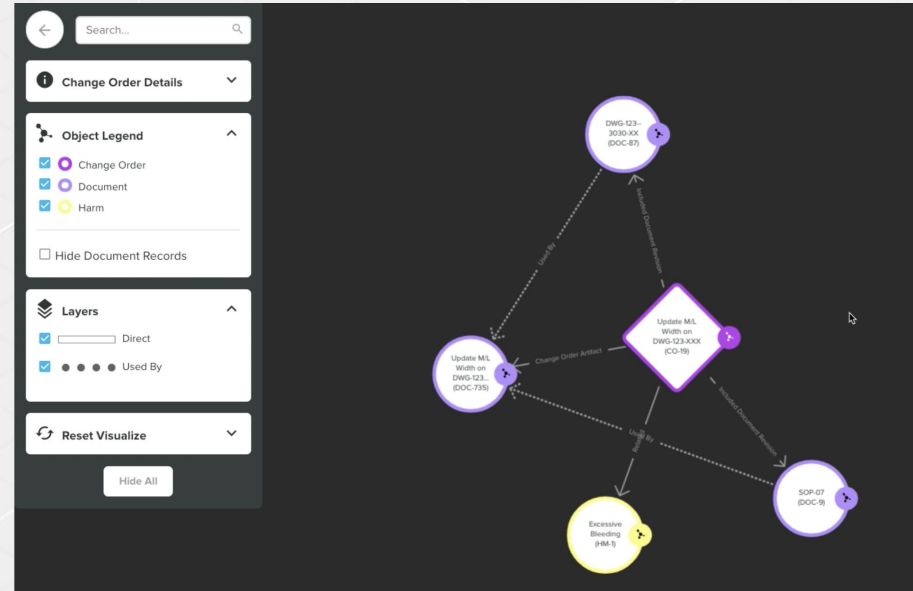
# UNDERSTAND

## IMPACT OF CHANGE

Find documents that need updated

Reduce risk of human error

Avoid rework



# REVOLUTIONIZE YOUR APPROACH TO TRACEABILITY

**1**

Efficiently navigate through the depths of your quality system

**2**

Increase visibility into relationships within your QMS

**3**

Understand the impact of any change

# HOW TO OPTIMIZE TRACEABILITY TODAY

## 3 THINGS YOU CAN DO TODAY:

**1**

**Understand why closed-loop traceability is a must for your business**

**2**

**Audit the current traceability of your QMS to ensure there is a closed-loop between all cross functional processes**

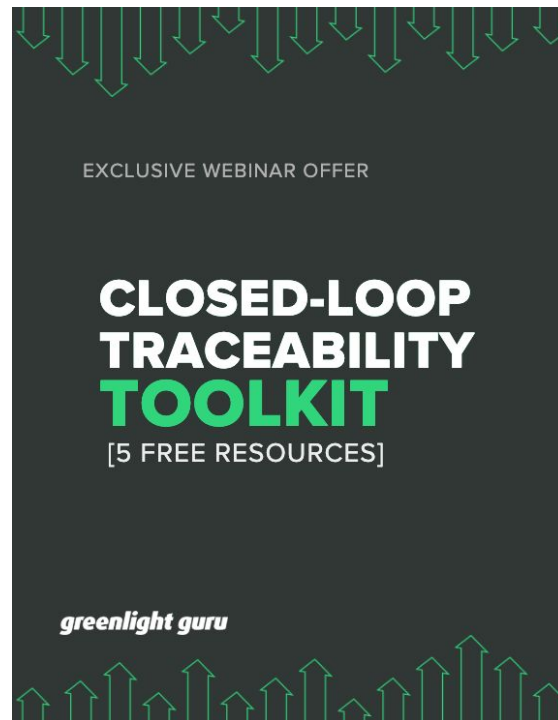
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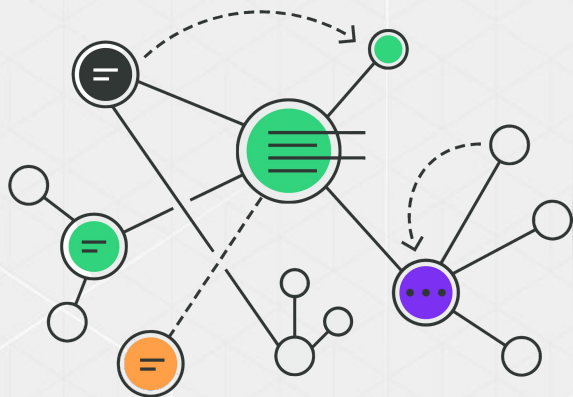
**Invest in purpose built tools to help you achieve closed-loop traceability**

## EXCLUSIVE WEBINAR OFFER:

Free Toolkit to Help You Achieve  
Closed-Loop Traceability  
[5 Free Resources]

[www.greenlight.guru/CLT-webinar-offer](http://www.greenlight.guru/CLT-webinar-offer)





# QUESTIONS?

**DON'T FORGET!**

Free Toolkit to Help You Achieve Closed-loop Traceability [5 Free Resources] → <https://www.greenlight.guru/clt-webinar-offer>